Sugar 11.0.x Supported Platforms

Sugar 11.0.x Supported Platforms

Please note that, while the following components are necessary for running the Sugar application, it is outside the scope of our support to assist with the upgrading and maintenance of these components.

Server Requirements		
Component	**Supported Versions**	**Comments**
Platform		
Linux/Unix/Mac OS	Any platform version that supports PHP from http://php.net	Sugar does not support any specific NAS or SAN devices. Performance, throughput, and configuration issues should be addressed by your storage vendor. Sugar performs testing with the NFS protocol and Linux-based clients and achieves acceptable levels of performance.
Windows	Windows Server 2016	
PHP	7.3, 7.4	
Database		
MySQL	5.7, 8.0	
DB2	11.1, 11.5	Supported for Sugar Enterprise only
Oracle	19	Supported for Sugar Enterprise only
SQL Server	2017	Sugar only supports the use of Microsoft SQL Server in conjunction with

			the following: - Windows Server Environment - IIS Web Server - Microsoft SQL Server Driver for PHP Please use the driver version that corresponds with your version of PHP. For more information, please refer to Microsoft's [System Requirements for the PHP SQL Driver](#) documentation.
Web Server			
Apache	2.4		
IIS	10		Sugar only supports IIS with the Microsoft SQL Server database
Applications	**Supported Versions**	**Sugar Version(s)**	
Elasticsearch	7.16.1	11.0.0 - 11.0.6	For more information, see: https://www.elastic.co/downloads/elasticsearch
End User Requirements			
Client Browser	**Supported Versions**	**Sugar Version(s)**	**Comments**
Google Chrome	110	11.0.6	

	108	11.0.5	
	103	11.0.4	
	97	11.0.3	
	92	11.0.2	
	90	11.0.1	
	88	11.0.0	
Microsoft Edge	110	11.0.6	Microsoft Edge is not compatible with the SugarLive and Sugar Portal Chat functionality available in the Sugar Serve product.
	108	11.0.5	
	103	11.0.4	
	97	11.0.3	
	92	11.0.2	
	90	11.0.1	
	88	11.0.0	
Firefox	110	11.0.6	
	108	11.0.5	
	102	11.0.4	
	96	11.0.3	
	91	11.0.2	
	88	11.0.1	
	86	11.0.0	
Safari	14	11.0.0 - 11.0.6	Private Browsing mode not supported. Safari is not compatible with the SugarLive and Sugar Portal Chat functionality available in the Sugar Serve product.
	13	11.0.0 - 11.0.3	

For an updated list of supported Sugar versions, please refer to the [Supported Versions](#) page.

Last Modified: 2023-04-05 22:49:36