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# **MS Outlook Plug-in Release Notes 2.0.2**

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## Overview

This document describes any feature enhancements, as well as known and fixed issues for the Sugar Plug-in for Microsoft Outlook 2.0.2.

**Note:** Plug-in version 2.x is available for use with Sugar 7.x. For Sugar instances running 6.x, please use the Sugar Plug-in for Microsoft Outlook version 1.x. For more information, please refer to the [Plug-ins Supported Platforms](#).

## Fixed Issues

The following issues have been resolved in this release of the Sugar Plug-in for Microsoft Outlook. [Case Portal users](#) can use the following links for more details about each issue:

- [73294](#) : Using a non-English version of Outlook or setting the default editing language in Outlook to a language other than English may result in unexpected errors while utilizing the plug-in.
- [73622](#) : Certain customizations in Sugar may cause the Outlook plug-in to not work as expected when archiving an email to Sugar.
- [73725](#) : Attempting to archive emails to Sugar may result in an error.
  
- [73897](#) : The sync direction defined for Appointments and Contacts does not retain as expected after restarting Outlook.

## Known Issues

The following are known issues in this release of the Sugar Plug-in for Microsoft Outlook. [Case portal users](#) can use the following links for more details about each issue:

- [73030](#) : Attempting to drag and drop an email onto the Sugar record in the Archiving Email window does not work as expected when archiving to Sugar.
- [73113](#) : Installing the Sugar Plug-in for Microsoft Outlook 2.x does not override the previously installed version (1.x) of the Outlook plug-in if the selected installation option (Everyone, Just me) is different between the two installed versions. To resolve the issue, please uninstall both versions of the Outlook plug-in, then re-install the Sugar Plug-in for Microsoft Outlook 2.x.

