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Overview

This document describes any feature enhancements, as well as fixed and/or known issues for the Sugar Plug-in for Microsoft Outlook 2.4.4. For information about supported versions of Outlook, refer to the [Plug-ins Supported Platforms](#).

Fixed Issues

The following issues have been resolved in this release of the Sugar Plug-in for Microsoft Outlook. [Case Portal users](#) can use the following links for more details about each issue:

- [80175](#) : When archiving an email to Sugar, if the case of the email address (e.g. JOHN@example.com) in the To, Cc, and/or Bcc field does not match the email address (e.g. john@example.com) associated to the Sugar record, the corresponding field (e.g. To) may not be populated as expected in the archived email record.
- [80055](#) : When an email gets archived to Sugar, the email record may be incorrectly assigned to the Global team instead of the user's default team.
- [79803](#) : Future email correspondences may not get archived to Sugar as expected even though the "Automatically archive future emails in this conversation" option is enabled for the archived email.