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Overview

This document describes any feature enhancements, as well as fixed and known issues for the Sugar Plug-in for Microsoft Outlook 2.3.1. For information about supported versions of Outlook, refer to the [Plug-ins Supported Platforms](#).

Feature Enhancements

The following feature enhancements are included in this release of the Sugar Plug-in for Microsoft Outlook:

- [Option to configure the Sugar category and flag settings](#) : Users can now configure the Sugar category and flag settings via the Advanced tab in SugarCRM Plug-in Settings.

Fixed Issues

The following issues have been resolved in this release of the Sugar Plug-in for Microsoft Outlook. [Case Portal users](#) can use the following links for more details about each issue:

- [41409](#) : The Outlook plug-in may fail to log into Sugar for certain On-Site instances.
- [47203](#) : The Outlook plug-in may not load properly after installation.
- [58529](#) : Archiving emails to related records (e.g. opportunities) may improperly archive the email to the parent record as well.
- [59073](#) : When composing a new email, performing a full name search (e.g. Jane Smith) via the Lookup Sugar Address option may not work as expected.
- [66654](#) : Emails that are sent and archived may not get marked as archived in Outlook as expected.
- [77594](#) : The "Archive to Sugar" and "New Sugar Record" options are improperly available to select when viewing the outbox in Microsoft Outlook.
- [77723](#) : When creating a new contact and archiving the currently selected email via the Side Panel, the side panel may not refresh as expected and display an error.
- [77724](#) : The side panel may not display data as expected.
- [78160](#) : Outlook may fail to load after installing the Outlook plug-in if access to the local Temp folder is restricted.
- [78168](#), [78169](#) : Disabling the duplicate check or customizing a stock field in Sugar may cause the Outlook plug-in to not work as expected when

creating new Sugar records.

Known Issues

The following are known issues in this release of the Sugar Plug-in for Microsoft Outlook. [Case portal users](#) can use the following links for more details about each issue:

- [77688](#) : When syncing Outlook activities (e.g. meetings) that have empty files attached, the attachment may not sync to Sugar as expected.