MS Outlook Plug-in Release Notes 2.5.0

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Overview

This document describes any feature enhancements, as well as fixed and/or known issues for the Sugar Plug-in for Microsoft Outlook 2.5.0.

For information about supported versions of Outlook, refer to the [Plug-ins Supported Platforms](#).

Feature Enhancements

The following feature enhancements are included in this release of the Sugar Plug-in for Microsoft Outlook:

- **Performance improvements** : Changes have been made to improve performance when syncing between Outlook and Sugar.
- **[Data privacy support](#)** : The Sugar Plug-in for Microsoft Outlook supports data privacy practices when syncing between Sugar and Outlook.
- [Support for Sugar Spring '18 (8.0.x)](#) : This release of the Sugar Plug-in for Microsoft Outlook supports the Sugar Spring '18 (8.0.x) release.
- **[Preserve the auto-archive option when unarchiving an email](#)** : When unarchiving an email from Sugar, users have the ability to preserve the option to automatically archive future emails to Sugar by disabling the "Stop conversation auto-archiving upon email unarchive" option in the SugarCRM Plug-in Settings.
- [Spellcheck supported during archival of emails](#) : Outlook's spellcheck feature is now supported when archiving an email to Sugar via "Send and Archive".

Fixed Issues

The following issues have been resolved in this release of the Sugar Plug-in for Microsoft Outlook. [Case Portal users](#) can use the following links for more details about each issue:

- [80228](#) : When syncing contacts between Outlook and Sugar, the duplicate check may not be performed as expected even though the Filter duplicate contacts option is enabled in the SugarCRM Plug-in Settings.
- [79638](#) : When syncing Sugar meetings that are set to repeat on a weekly basis for multiple days of the week (e.g. Mon, Tues, Wed, Thurs), the Outlook plug-in may not sync all records in the series as expected and generate an error.
- [60845](#) : Changing the Sugar instance URL in the SugarCRM Plug-in

Settings window from one instance URL to a synonymous URL may cause duplicate meeting records to be improperly synced to Outlook.

- [59071](#) : Attempting to search and select Sugar contacts via the Lookup Sugar Address option may not return all matching Sugar records as expected and only display a subset of results.