
Plug-ins Supported Platforms

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Plug-in	Sugar Versions	Software Versions	Dependencies
Sugar Connect	8.0.x, 9.0.x, 9.2.x, 9.3.x, 10.0.x, 10.1.x	G Suite (Chrome browser only) Outlook for Microsoft 365 on the Web ^{1, 6} Outlook for Microsoft 365 (macOS) ^{1, 5} Outlook for Microsoft 365 (Windows 10) ^{1, 6, 7}	
IBM Notes Plug-in	8.0.x, 9.0.x, 9.2.x, 9.3.x, 10.0.x, 10.1.x	IBM Notes 8.5.2, 8.5.3, 9.0.1	
MS Excel Plug-in ^{2, 3}	8.0.x, 9.0.x, 9.2.x, 9.3.x, 10.0.x, 10.1.x	Excel 2013 Excel 2016 Excel 2019 Office 365 ProPlus ¹	.NET Framework 4.0 ⁴ , 4.5 Visual Studio Tools for Office 2010 Runtime
MS Outlook Plug-in ^{2, 3}	8.0.x, 9.0.x, 9.2.x, 9.3.x, 10.0.x, 10.1.x	Outlook 2013 Outlook 2016 Office 365 ¹	.NET Framework 4.5+ Visual Studio Tools for Office 2010+ Runtime
MS Word Plug-in ^{2, 3}	8.0.x, 9.0.x, 9.2.x, 9.3.x, 10.0.x, 10.1.x	Word 2013 Word 2016 Word 2019 Office 365 ProPlus ¹	.NET Framework 4.0 ⁴ , 4.5 Visual Studio Tools for Office 2010 Runtime

¹ Semi-Annual Channel

² MS Excel, Outlook, and Word Plug-ins are supported on the Windows operating system only.

³ MS Excel, Outlook, and Word Plug-ins are not supported in Terminal Server environments.

⁴ Service Pack 3 (SP3) is required for Windows XP to be able to install .NET Framework 4.

⁵ The new Outlook for Mac, available in the Apple App Store and released in 2020, is not supported with Sugar Connect. Outlook for Microsoft 365 for Mac must be acquired directly from Microsoft.

⁶ Internet Explorer is not supported with Sugar Connect.

⁷ Outlook for Microsoft 365 must be on version 16.0.11629 or greater combined with Windows 10 version 1903 or greater to ensure that the Microsoft Edge browser is used for the Sugar Connect add-in. For more information, refer to Microsoft's [Browsers used by Office Add-ins](#) documentation.

For an updated list of supported Sugar versions, please refer to the [Supported Versions](#) page.

Last Modified: 2020-07-29 17:40:54