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What to Expect When Upgrading to 7.8

Overview

Upgrades to Sugar 7.8 are available or required for instances according to the following guidelines:

- Sugar 7.7.1.1, 7.7.1.2, and 7.7.2.0 instances that are hosted on Sugar's cloud service and are not highly customized will be upgraded to 7.8.
- On-site 7.7.1.1, 7.7.1.2, and 7.7.2.0 instances have the option to upgrade to 7.8.

When preparing for your upgrade or deciding whether or not to upgrade, please keep in mind that there are some key features of 7.7.x which have been changed or are not available in Sugar 7.8.x. Some of the items that are unavailable in Sugar 7.8.x will be made available in a future release. To help provide you with the necessary information, this article covers what to expect when upgrading your instance from 7.7.x to 7.8.x. For information about differences between 7.6.x, 7.7.x, and 7.8.x please refer to the 7.8 Release Notes specific to your Sugar edition.

Process Author is Now "Advanced Workflow"

Sugar's business process management tool was introduced in Sugar 7.6.x for Enterprise and Ultimate edition customers as "Sugar Process Author". For the Sugar 7.8.0.0 release, this feature has been renamed "Advanced Workflow". The Advanced Workflow suite still consists of four process-related modules that work together to automate complex business processes: Processes, Process Business Rules, Process Email Templates, and Process Definitions. The names of these modules are not affected by this shift in terminology. This change primarily affects the administrator's user interface and does not affect functionality for the end user. In addition, developers can continue to utilize the PMSE* class elements without interruption. Please be advised that there may be some overlap in terminology on the <u>Sugar Support</u> site and in the Sugar Community as we make this transition.

Feature Disparity Between 7.7.x and 7.8.x

Sugar 7.7.x features that have been changed or are no longer available in 7.8.x are as follows:

Category	Feature	Sugar 7.7.x	Sugar 7.8.x
Advanced Workflow	Terminology	Sugar's Advanced Workflow was known as "Process Author" in versions 7.6.x and 7.7.x.	Process Author is now called "Advanced Workflow" for 7.8.x and later.
	Import/Export	Process definition, business rule, and email template records can be exported and imported to Sugar instances.	Advanced Workflow module files exported from Sugar version 7.6.1.0 or earlier cannot be imported to Sugar instances running 7.6.2.0 or later.
			In 7.8.x, all fields within a field group must be locked together. As a result, you cannot import process definitions that have a locked field inside a field group to 7.8.x or later. As a workaround, unlock the individual fields that are part of the grouped field, import the process definition, and then lock the grouped field after import.
	Locked Fields	• Fields that are locked during process execution allow users to make and save changes that revert to their previous state	• Locked fields have been updated to use the ACL architecture, which prevents changes to records early

on	save

- There is no cue to the end user that a field is locked.
- The locked fields feature allowed a process designer to lock a single field within a grouped field (e.g. the Primary Address fields are one grouped field).
- in the modification process and returns an exception.
- Locked fields are indicated on record views and edit views with a lock icon and alerts have been added for Sidecar record views that contain locked fields.

Note: Sidecar list view rows are not editable if there are locked fields on a record even when the locked field is not on the list view.

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