What to Expect When Upgrading to 8.2

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Overview

Upgrades to Sugar 8.2 are available or required for instances according to the following guidelines:

- All instances hosted on Sugar's cloud service will be upgraded to 8.2.

For the upgrade, please keep in mind that there are some key features of 8.1.x which have changed or are not available in Sugar 8.2.x. Some of the items that are unavailable in Sugar 8.2.x may be made available in a future release. To help provide you with the necessary information, this article covers what to expect when your instance is upgraded from 8.1.x to 8.2.x.

For information regarding new functionality available in 8.2.x, please refer to the [8.2 Release Notes](#) specific to your Sugar edition.

Feature Disparity Between Summer '18 (8.1.x) and Fall '18 (8.2.x)

8.1.x features that have been changed or are no longer available in 8.2.x are as follows:

Category	Feature	Sugar 8.1.x Behavior	Sugar 8.2.x Behavior
Administration	License Limit Enforcement	Administrators are prevented from creating more active users than their license allows. Users can log in and use Sugar even when the licensed user limit has been exceeded.	Administrators are redirected to the Users module on login and are prevented from creating more active users than their license allows. Regular users are unable to log in if the licensed user limit has been exceeded.
Advanced Workflow	Send Message Recipients	Advanced Workflow's Send Message events	Advanced Workflow's Send Message events

		can find an email address in modules with a direct, one-to-one or one-to-many relationship with the target module when the target module is on the "Many" side.	can find an email address in any module related to the target record as well as find recipients associated with modules related to the related modules.
	Scheduler	The Advanced Workflow Scheduled Job is required for processing Wait events, Receive Message events, and Send Message (intermediate) events. Send Message End events are direct-send and do not wait for cron to cycle.	The Advanced Workflow Scheduled Job is required for processing Wait events, Receive Message events, Send Message events, and Send Message End events.
Reports	Report Chart Types	The Reports module offers two bar-chart options for data visualization: Vertical Bar and Horizontal Bar.	The Reports module offers four bar-chart options for data visualization. The existing bar charts are now labeled "Vertical Bar (Stacked)" and "Horizontal Bar (Stacked)". The new bar charts are "Vertical Bar (Grouped)" and "Horizontal Bar (Grouped)".

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