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## Sugar 6.5.x Supported Platforms

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Please note that, while the following components are necessary for running the Sugar application, it is outside the scope of our support to assist with the upgrading and maintenance of these components.

Server Requirements		
Component	Supported Versions	Comments
Platform		
Linux/Unix/Mac OS	Any platform version that supports PHP from <a href="http://php.net">http://php.net</a>	Sugar does not support any specific NAS or SAN devices. Performance, throughput, and configuration issues should be addressed by your storage vendor. Sugar performs testing with the NFS protocol and Linux-based clients and achieves acceptable levels of performance.
IBM i	Any IBM i version that runs the latest Zend Server for IBM i	DB2 is not supported on IBM i
Windows	Windows Server 2003, 2008, Windows 7	Sugar does not support any specific NAS or SAN devices. Performance, throughput, and configuration issues should be addressed by your storage vendor. Sugar performs testing with the NFS protocol and Linux-based clients and achieves

			acceptable levels of performance.
PHP	5.2, 5.3		No support for PHP 5.2.0, 5.2.1, 5.2.7, 5.2.16, 5.3.5, 5.3.7, 5.3.11, 5.3.15, 5.3.19, or 5.3.24
Database			
MySQL	5.1, 5.5		
SQL Server	2005, 2008, 2008 R2 (Express, Standard, Workgroup, Enterprise)		Requires using version 2.0.1 or 3.0.1 of the Microsoft SQL Server Driver for PHP which are only supported on Windows servers.
Oracle	10g, 11g, 11g R2		Supported for Sugar Ultimate and Enterprise editions only. Deployments using RAC are supported, but SugarCRM cannot provide troubleshooting or guidance around RAC configuration or cluster issues.
DB2	LUW 9.7, 10.1, 10.5		Supported for Sugar Ultimate and Enterprise editions only
Web Server			
Apache	2.0, 2.2		
IIS	7.0, 7.5		Requires using FastCGI and non-thread-safe binaries
Applications	Supported Versions	Sugar Version(s)	
elasticsearch	0.90.10	6.5.16 - 6.5.26	For more information, see:

	0.19.3	6.5.0 - 6.5.15	<a href="http://www.elasticsearch.org/download/">http://www.elasticsearch.org/download/</a>
End User Requirements			
Client Browser	Supported Versions	Sugar Version(s)	Comments
Google Chrome	58	6.5.26	
	55	6.5.25	
	51	6.5.24	
	45	6.5.23	
	43	6.5.22	
	42	6.5.21	
	38	6.5.20	
	37	6.5.18	
	29	6.5.16 - 6.5.17	
	28	6.5.15	
	27	6.5.14	
	26	6.5.13	
	25	6.5.12	
	24	6.5.10 - 6.5.11	
	23	6.5.9	
	22	6.5.8	
	21	6.5.3 - 6.5.7	
20	6.5.1 - 6.5.2		
19	6.5.0		
Firefox	53	6.5.26	
	50, 51	6.5.25	
	46, 47	6.5.24	
	40, 41	6.5.23	
	38, 39	6.5.22	
	37, 38	6.5.21	
	32, 33	6.5.20	
	31, 32	6.5.18	
	23	6.5.15 - 6.5.17	
	22	6.5.15 - 6.5.16	

	21	6.5.14	
	20	6.5.13 - 6.5.14	
	19	6.5.12 - 6.5.13	
	18	6.5.10 - 6.5.12	
	17	6.5.9 - 6.5.11	
	16	6.5.8 - 6.5.9	
	15	6.5.5 - 6.5.8	
	14	6.5.3 - 6.5.7	
	13	6.5.1 - 6.5.4	
	12	6.5.0 - 6.5.2	
	11	6.5.0	
Internet Explorer	11.0	6.5.23 - 6.5.26	Compatibility mode not supported
	10.0	6.5.16 - 6.5.23	
	9.0	All	
	8.0	6.5.0 - 6.5.15	
Safari	10.0	6.5.26	
	9.0	6.5.24 - 6.5.25	
	7.1	6.5.23	
	6.0	6.5.6 - 6.5.22	
	5.1	6.5.0 - 6.5.5	

## Recommended Stacks\*

	Linux Stack	Windows Stack
PHP Version	5.3 (APC extension enabled)	5.3 (Wincache extension installed)
PHP Accelerator	APC	Wincache
Platform	Red Hat Enterprise Linux 5	Windows Server 2008
Server	Apache 2.2	IIS 7.5
Preferred Databases		
MySQL	5.1	5.1
SQL Server	n/a	2008
Oracle	11g	11g

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For an updated list of supported Sugar versions, please refer to the [Supported Versions](#) page.

\* These stack recommendations specify the version of each component which is supported by Sugar and qualifies as the most stable release available.

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