What to Expect When Upgrading to 8.1

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Overview

Upgrades to Sugar 8.1 are available or required for instances according to the following guidelines:

- All instances hosted on Sugar's cloud service will be upgraded to 8.1.

For the upgrade, please keep in mind that there are some key features of 8.0.x which have changed or are not available in Sugar 8.1.x. Some of the items that are unavailable in Sugar 8.1.x may be made available in a future release. To help provide you with the necessary information, this article covers what to expect when your instance is upgraded from 8.0.x to 8.1.x. For information regarding changes and functionality available in 8.1.x, please refer to the 8.1 Release Notes specific to your Sugar edition.

Feature Disparity Between Spring '18 (8.0.x) and Summer '18 (8.1.x)

8.0.x features that have been changed or are no longer available in 8.1.x are as follows:

Category	Feature	Sugar 8.0.x Behavior	Sugar 8.1.x Behavior
Advanced Workflow	End events	Send Message end events will send a message to recipients one time.	Send Message end events will send a separate email message for each path coming into it. To send the message to recipients only once, use a converging gateway in front of the end event to reduce the incoming paths to one.
	Gateways	Event-based gateways can be	Event-based gateways can be

		used to evaluate Wait events and Receive Message events.	used to evaluate Wait events, Receive Message events, and user Activities (i.e., route and approval elements).
	Importing and exporting process definitions	Process definitions and their related email templates and business rules must be exported separately and imported in a particular order.	When exported, process definitions will bundle their related email templates and business rules in the .bpm file package. On import, the admin user can determine which of the packaged collateral records they want to import.
	Start events	When a module field evaluation is performed in a Start event against a module that has a many-type relationship to the process definition's target module (e.g., evaluating the opportunities related to an account), the Start event will only evaluate the last-modified record (e.g. the most recently modified opportunity related to the account).	When more than one related record may be affected by a process definition's Start event, the administrator can specify if the criteria must be true for all related records or just one or more of the related records. Existing process definitions will continue to evaluate only the most recently modified record until an administrator updates the Start event's criteria.
Data Privacy	Activity streams	Customers making	Erasing personal

		use of the Data Privacy erasure feature must disable activity streams and remove existing activity stream entries from the database for erased records to ensure full removal of the individual's information from the system.	information via the Data Privacy module also erases the values from activity stream entries.
	Erased value links	When a clickable value has been erased via the Data Privacy module, users can navigate to the record by clicking on the link icon next to the "Value Erased" placeholder pill.	When a clickable value has been erased via the Data Privacy module, users can navigate to the record by clicking on the "Value Erased" placeholder pill itself, which includes a link icon.
Reports	Stock reports	Sugar's Reports module comes with a few stock reports.	Sugar comes with over 100 new stock reports, thoughtfully designed for different user roles. Both new installations and upgraded instances will receive the new reports, which can be identified using the "Stock Reports" tag or the new list-view filter for stock reports.
Scheduled Reports	Report Schedules module	Users can click on the --none-- link in the Reports list view to schedule an	The new Report Schedules module allows users to schedule and easily

		emailed report. Scheduled reports can only be sent to the user who is scheduling the report.	manage regular email deliveries of Sugar reports to themselves and, for Enterprise and Ultimate editions, to other Sugar users. Any existing scheduled reports will be automatically migrated upon upgrade and can be accessed via list view in the Report Schedules module.
	"Scheduled" field	The Reports module contains a "Schedule Report" field on list view and preview and a "Scheduled" field on a report's record view.	The "Scheduled" and "Schedule Report" fields are no longer used. To see if a report has been scheduled, select "View Schedules" from the report's actions menu.
	Report charts	When scheduled, reports with charts will display their charts in the emailed PDF.	When scheduled, reports with charts will not contain charts in the emailed PDF.

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