Sugar 9.0.x Supported Platforms

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Please note that while the below components are necessary for running the Sugar application, it is outside the scope of our support to assist with the upgrading and maintenance of these components.

Server Requirements		
Component	**Supported Versions**	**Comments**
Platform		
Linux/Unix/Mac OS	Any platform version that supports PHP from http://php.net	Sugar does not support any specific NAS or SAN devices. Performance, throughput, and configuration issues should be addressed by your storage vendor. Sugar performs testing with the NFS protocol and Linux-based clients and achieves acceptable levels of performance.
Windows	Windows Server 2016	
PHP	7.1, 7.3	
Database		
MySQL	5.7	
DB2	LUW 10.5	Supported for Sugar Ultimate and Enterprise only
Oracle	12c	Supported for Sugar Ultimate and Enterprise only
SQL Server	2017	Sugar only supports the use of Microsoft SQL Server in conjunction with

			the following: • Windows Server Environment • IIS Web Server • Microsoft SQL Server Driver for PHP Please use the driver version that corresponds with your version of PHP. For more information, please refer to Microsoft's [System Requirements for the PHP SQL Driver](#) documentation.
Web Server			
Apache	2.4		
IIS	10		Sugar only supports IIS with the Microsoft SQL Server database.
Applications	**Supported Versions**	**Sugar Version(s)**	
Elasticsearch	5.4, 5.6, 6.2, 6.8	9.0.0 - 9.0.6	For more information, see: http://www.elasticsearch.org/download/
End User Requirements			
Client Browser	**Supported Versions**	**Sugar Version(s)**	**Comments**
Google Chrome	88	9.0.6	

	86	9.0.5	
	84	9.0.4	
	80	9.0.3	5 / 5
	76	9.0.2	
	74	9.0.1	
	72	9.0.0	
Firefox	86	9.0.6	
	82	9.0.5	
	79	9.0.4	
	73	9.0.3	
	68	9.0.2	
	67	9.0.1	
	65	9.0.0	
Internet Explorer	11	9.0.0 - 9.0.6	Compatibility mode not supported
Safari	13	9.0.3 - 9.0.6	
	12	9.0.0 - 9.0.2	Private Browsing mode not supported

For an updated list of supported Sugar versions, please refer to the [Supported Versions](#) page.

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