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# **Sugar Enterprise 12.0.5 Release Notes**

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# Sugar Enterprise 12.0.5 Release Notes

## Overview

This document describes the changes and functionality available in Sugar® Enterprise 12.0.5. Sugar 12.0.5 is available for customers on the annual upgrade path.

**Note:** This release is not available for SugarCloud customers.

## Administrator and End User

### Fixed Issues

Sugar 12.0.5 is a security update released to address certain security vulnerabilities identified during our routine QA checks.

**We strongly recommend that you install this update at the earliest opportunity.** While we have not experienced any reported incidents relating to these vulnerabilities to date, failure to install this update could leave you exposed to malicious third-party attacks. For more information, please refer to the following Security Advisory announcements:

- [Security Advisory sugarcrm-sa-2024-001](#): Authenticated users may cause arbitrary code to be executed.
- [Security Advisory sugarcrm-sa-2024-002](#): Authenticated administrators may cause arbitrary code to be executed.
- [Security Advisory sugarcrm-sa-2024-003](#): Authenticated administrators may cause arbitrary code to be executed.
- [Security Advisory sugarcrm-sa-2024-004](#): Authenticated users may cause arbitrary code to be executed.
- [Security Advisory sugarcrm-sa-2024-005](#): Authenticated users may cause arbitrary code to be executed.
- [Security Advisory sugarcrm-sa-2024-006](#): Any user may cause arbitrary code to be executed.
- [Security Advisory sugarcrm-sa-2024-007](#): Authenticated administrators may cause arbitrary code to be executed.
- [Security Advisory sugarcrm-sa-2024-008](#): Authenticated administrators may cause arbitrary code to be executed.
- [Security Advisory sugarcrm-sa-2024-009](#): Authenticated administrators may cause arbitrary code to be executed.

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- [Security Advisory sugarcrm-sa-2024-010](#): Authenticated administrators may cause arbitrary code to be executed.
  - [Security Advisory sugarcrm-sa-2024-011](#): Authenticated users may cause arbitrary code to be executed.
  - [Security Advisory sugarcrm-sa-2024-012](#): Authenticated administrators may cause arbitrary code to be executed.
  - [Security Advisory sugarcrm-sa-2024-013](#): Authenticated users may cause arbitrary code to be executed.
  - [Security Advisory sugarcrm-sa-2024-014](#): Authenticated users may cause arbitrary code to be executed.
  - [Security Advisory sugarcrm-sa-2024-015](#): Authenticated administrators may cause arbitrary code to be executed.
  - [Security Advisory sugarcrm-sa-2024-016](#): Authenticated users may cause arbitrary code to be executed.
  - [Security Advisory sugarcrm-sa-2024-017](#): Authenticated users may cause arbitrary code to be executed.
  - [Security Advisory sugarcrm-sa-2024-018](#): Authenticated users may cause arbitrary code to be executed.

These vulnerabilities have been addressed in release 12.0.5, which is available for download from the [Download Manager](#).

**Administrators are strongly encouraged to [upgrade](#) their Sugar instances running [12.0.4 or lower](#) to version 12.0.5 to prevent potential exploitation of these weaknesses.**

The following issues have been resolved in this release. [Case portal users](#) can use the following links for more details about each issue:

- [93986](#): The PDF Manager in Sugar may not work as expected and result in errors.
- [93444](#): In certain circumstances, customers may encounter PHP fatal errors in Sugar when using PHP 8.2.
- [93315](#): Users may encounter unexpected issues when trying to use dashboard filters in Sugar.

## Known Issues

Click the link below to expand or collapse the 12.0.5 known issues list.

12.0.5 Known Issues

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The following known issues are present in this release. [Case Portal users](#) can use the following links for more details about each issue:

- [93631](#): When new panels are added to the record view layout while configuring the dropdown-field-based views in Studio, changing the panel label may improperly update the label of the other new panels.
- [92477](#): DateTime fields may be calculated incorrectly in reports when accounting for daylight savings time (DST).
- [91045](#): In certain circumstances, customers running Sugar on-site may be required to manually revalidate their license every few days.
- [91023](#): The Search and Select Users drawer may not display the correct count of user records if there is an inactive user in the instance.
- [91003](#): When a report fails to run due to a 500 error, the error message that appears should be more meaningful and informative.
- [90931](#): When role permissions are modified for a user, the changes do not get applied until the browser cache is cleared and the user logs out and back in to their account.
- [90615](#): When logged into Sugar using a non-English language (e.g., French), changing the classification value for the sales\_stage\_dom list in Admin > Dropdown Editor may improperly change the classification values for the other list items. As a workaround, log in to Sugar with the English (US) language and manually update the classification of the list items to the correct values.
- [90463](#): If the report contains three or more group-by fields, the report result may show incorrect data.
- [90322](#): Certain languages (e.g., Chinese, Japanese) with special characters display incorrectly in reports exported as a PDF or CSV file.
- [90059](#): In certain circumstances, sorting a related-record subpanel (e.g., Leads) using the Account Name field column may result in an unexpected error. Sort the subpanel using a different field column to stop the error and allow the subpanel to load.
- [89831](#): Exported reports do not respect the locale settings in Sugar and incorrectly displays the date using the YYYY-MM-DD format.
- [89641](#): Hint-related error messages are logged for some recently upgraded Sugar 12.0 instances that do not have Sugar Hint.
- [89542](#): For instances with a very large number of SugarBPM processes, trying to view the list of processes in the Process Management's list view may result in performance issues and fail to load.
- [89457](#): The search bar in SugarLive does not work in instances that include Hint (e.g., Sugar Premier instances).
- [88957](#): In certain circumstances, performing a global search in Sugar may result in a 500 error.
- [88374](#): Attempting to reorder the columns in the Worksheet Columns Preview list view in Admin > Quotes Configuration does not work as expected. As a workaround, remove all the fields from the Worksheet Columns section then add the fields again to the section.

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- [88206](#): In certain circumstances, installing packages in Module Loader may not work as expected and the package may get uninstalled with errors.
  - [88188](#): Drilling through report charts may not work as expected for Summation-type reports filtered or grouped a certain way.
  - [87880](#): The default system currency incorrectly displays "US Dollars" as the currency name even though the system currency is changed to a non-USD currency (e.g., AU Dollars) in Admin > Locale.
  - [87602](#): In Sugar Enterprise, portal customization settings for the following features in Admin > Sugar Portal > Theme Portal are available but not applicable to the portal: the search bar, the banner, and the dashboard.
  - [87601](#): In Sugar Sell, portal customization settings for the following features in Admin > Sugar Portal > Theme Portal are available but not applicable to the portal: the search bar, the banner, the New Case button, and the dashboard.
  - [87477](#): Removing the Discount Amount field then re-enabling the field in Admin > Quotes Configuration may cause the Discount Amount field to not display correctly when creating quoted line items on the quote worksheet. As a workaround, navigate to Admin > Quotes Configuration and click "Restore Defaults" under the Worksheet Columns section and be sure to have the Discount Amount field enabled.
  - [87018](#): Hard deleting note records via the Data Archiver module does not delete the record's file attachments in the upload directory as expected.
  - [86849](#): In certain circumstances, refreshing the browser may improperly change the order of dashlets on the dashboard.
  - [86285](#): In certain circumstances, users may experience unexpected behaviors when attempting to expand a subpanel or edit an empty Subpanel layout in Admin > Studio. For information on the workaround, refer to the defect's description on the bug portal.
  - [85673](#): Installing a custom module that was built and exported from Module Builder may fail to install with an error.
  - [85342](#): When the Assignment Notification Emails template is customized using new variables (e.g. \$account\_name), the email notification does not pull in the relevant information as expected and display the variables in plain text instead.
  - [85246](#): Errors may get logged in the system after upgrading or installing Sugar when certain license data is missing.
  - [84692](#): Certain reports may not generate as expected if the last group-by field is a date (e.g. Opportunities > Week: Expected Close Date) and the report contains a chart (e.g. Horizontal Bar).
  - [84684](#): In certain circumstances, saving the Preview View layout for modules (e.g. Accounts) via Admin > Studio may not work as expected and result in an error.
  - [84426](#): The Meeting Type field in the Meetings module does not reflect new values added to the Meeting Type dropdown list in Admin > Dropdown Editor.
  - [83880](#): Changes made to role-based view layouts are not applied to users

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assigned to the role. As a workaround, perform a Quick Repair and Rebuild for the change to take effect.

- [83796](#): SugarBPM processes always run after module-level logic hooks and it is not possible to configure them to run before logic hooks.
- [83716](#): Attempting to deploy a package via Module Builder or Module Loader may fail with an error.
- [83715](#): User assigned to the Service Console and/or Renewals Console does not have access to configure the console settings.
- [83574](#): Editing contact records containing a duplicate portal name may result in a number of unexpected errors when saving the record.
- [83425](#): Custom Date fields in the PDF template may not respect the user's preferred date format.
- [83335](#): Performance issues may occur for instances that have a number of related calculated fields, legacy workflows, and SugarBPM processes that trigger at the same time.
- [82810](#): Fields based on non-existent or improperly defined custom field types may cause upgrades to fail.
- [82361](#): Emails sent from SugarBPM's processes may not include the link to new lead records generated from a Web-to-Lead form even though the process email template contains a link variable.
- [82230](#): Exporting a Summation report may fail with an error if the computed derivative (e.g. Count, SUM) is missing in the Choose Display Summaries step.
- [81382](#): Deleting a target list related to a large number of records may fail with an error.
- [81297](#): If a web-to-lead form gets submitted using an existing email address in Sugar, the email address may not be marked as "Primary" for the generated lead record.
- [80865](#): It is not possible to search by the Record Name column in Process Management.
- [80759](#): In PDF templates that contain more than one href link, only the first link works.
- [80001](#): Email messages sent via SugarBPM may display HTML formatting when records are created using SOAP/REST v4.1. It is recommended to use the latest version of the API.
- [79009](#): When the targeted module contains a broken field, configuring an Action element in a process definition causes the Process Design canvas to time out.
- [77738](#): Attempting to merge two records (e.g. accounts) may fail with an error if the record that is being merged to the primary record contains a large number of related records (e.g. contacts).
- [77719](#): If a process definition contains a Wait event that is relative to a date field, the process does not adjust for changes that may occur to the date field after the Wait event's initiation.
- [77287](#): Performing certain actions (e.g. import, mass update) in Sugar may result in performance issues if there are numerous calculated fields to be

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updated in related records. As a workaround, add the following line to the config\_override.php file to disable the related calculation field updates: `$sugar_config['disable_related_calc_fields'] = true;`. But keep in mind that the affected calculated values will not be updated and running Recalculate Values on related records.

- [77249](#): Guests may not get imported to call or meeting records as expected.
- [73566](#): Calculated or dependent fields containing a related() function may not get calculated until after save for activity-type modules (e.g. Notes).
- [68112](#): Matrix-type reports display incorrectly when exported to PDF.

## Supported Platforms

For information on supported platform components, see [Sugar 12.0.x Supported Platforms](#).

## Upgrade Paths

### Sugar Enterprise Upgrade Paths

Package	From Version(s)	MySQL	SQLServer	DB2	Oracle
New Installs		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12.0.x-to-12.0.5	12.0.0 - 12.0.4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>