Sugar 7.9.x Supported Platforms

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Please note that while the below components are necessary for running the Sugar application, it is outside the scope of our support to assist with the upgrading and maintenance of these components.

Server Requirements		
Component	**Supported Versions**	**Comments**
Platform		
Linux/Unix/Mac OS	Any platform version that supports PHP from http://php.net	Sugar does not support any specific NAS or SAN devices. Performance, throughput, and configuration issues should be addressed by your storage vendor. Sugar performs testing with the NFS protocol and Linux-based clients and achieves acceptable levels of performance.
Windows	Windows Server 2012 R2	
PHP	5.6, 7.1	Support for PHP 7.1 is in Beta for Windows server environments. Please refer to the 7.9.1.0 Release Notes for specific known issues.
Database		
MySQL	5.6, 5.7	MySQL 5.6.35 or greater is recommended for instances containing more than 500,000 email address records

DB2	LUW 10.5	Supported for Sugar Ultimate and Enterprise editions only
Oracle	12c	Supported for Sugar Ultimate and Enterprise editions only
SQLServer	2012, 2014	Sugar only supports the use of SQL Server in conjunction with Windows server environments and the Microsoft SQL Server Driver for PHP. Please use the driver version corresponding with your version of PHP. For more information, please refer to Microsoft's [System Requirements for the PHP SQL Driver](#) documentation.

Web Server		
Apache	2.4	
IIS	8.5	

Applications	Supported Versions	Sugar Version(s)	
Elasticsearch	1.7.5	7.9.0.0 - 7.9.5.0	For more information, see: http://www.elasticsearch.org/download/

End User Requirements			
Client Browser	**Supported Versions**	**Sugar Version(s)**	**Comments**
Google Chrome	69	7.9.5.0	

	63	7.9.4.0	
	61	7.9.3.0	
	59	7.9.1.0 - 7.9.2.0	
	58	7.9.0.1	
	57	7.9.0.0	
Firefox	62	7.9.5.0	
	58	7.9.4.0	
	56	7.9.3.0	
	54	7.9.1.0 - 7.9.2.0	
	53	7.9.0.0 - 7.9.0.1	
Internet Explorer	11	7.9.0.0 - 7.9.5.0	Compatibility mode not supported
Safari	11	7.9.4.0 - 7.9.5.0	Private Browsing mode not supported
	10	7.9.0.0 - 7.9.3.0	

For an updated list of supported Sugar versions, please refer to the [Supported Versions](#) page.

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