Sugar 7.6.x Supported Platforms

1/5

Sugar 7.6.x Supported Platforms	
Sugar / Sur Supported radioring	

2/5

## Sugar 7.6.x Supported Platforms

Please note that, while the following components are necessary for running the Sugar application, it is outside the scope of our support to assist with the upgrading and maintenance of these components.

Server Requirement	CS .	
Component	Supported Versions	Comments
Platform		
Linux/Unix/Mac OS	Any platform version that supports PHP from http://php.net	Sugar does not support any specific NAS or SAN devices. Performance, throughput, and configuration issues should be addressed by your storage vendor. Sugar performs testing with the NFS protocol and Linux-based clients and achieves acceptable levels of performance.
Windows	Windows Server 2012, Windows 7	
PHP	5.3, 5.4	For PHP 5.3, use PHP 5.3.25 or above
Database		
MySQL	5.1, 5.5, 5.6	
DB2	LUW 10.5	Supported for Sugar Ultimate and Enterprise editions only  Not supported for upgrades from 6.5
Oracle	11g R2, 12c	Supported for Sugar Ultimate and Enterprise editions

			only
			Not supported for upgrades from 6.5
SQLServer	2008 R2, 2012		Requires using version 3.0.0 or 3.0.1 of the Microsoft SQL Server Driver for PHP which are only supported on Windows servers.  Not supported for
Web Server			upgrades from 6.5
Apache	2.2, 2.4		For Apache 2.2, use 2.2.12 or above
IIS	8.0		
Applications	Supported Versions	Sugar Version(s)	
ElasticSearch	1.3.1, 1.4.4	7.6.0.0 - 7.6.2.2	For more information, see: http://www.elasticsearch.org/download/
End User Requiren	nents		
Client Browser	Supported Versions	Sugar Version(s)	Comments
Google Chrome	51	7.6.2.2	
	45	7.6.2.0 - 7.6.2.1	
	43	7.6.1.0	
	41	7.6.0.0	
Firefox	46, 47	7.6.2.2	
	40, 41	7.6.2.0 - 7.6.2.1	
	38, 39	7.6.1.0	
	35, 36	7.6.0.0	
Internet Explorer	11	7.6.0.0 - 7.6.2.2	Compatibility mode not supported
	9	7.6.0.0 - 7.6.2.1	
Safari	9.0	7.6.2.2	Private Browsing mode not supported

8.0	7.6.2.0 - 7.6.2.1
7.1	7.6.0.0 - 7.6.2.1

For an updated list of supported Sugar versions, please refer to the <u>Supported</u> <u>Versions</u> page.

Last Modified: 07/25/2016 03:46pm

5/5